

Consumer Websites

Consumer Protection

From the Bureau of Consumer Protection of the Federal Trade Commission, (FTC), this site is designed to protect consumers from unfair practices. To this end, it provides many helpful guides, tips, alerts, and warnings on a variety of issues, ranging from advertising to tobacco.

URL: www.ftc.gov/bpc/consumer.shtm.

Federal Government Recalls

<http://www.recalls.gov/>

A "one stop shop" for U.S. Government recalls.

U.S. Consumer Product Safety Commission

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. This website offers information on the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals.

URL: <http://www.cpsc.gov/>

Consumers Union

This site "provides informative and educational materials developed by Consumers Union's advocacy offices on a variety of consumer issues, including health care, financial services, food safety, product safety, and more." This is a companion site to Consumer Reports Online.

URL: <http://www.consumersunion.org/>

Kelly Blue Book

New and used car values plus motorcycles prices and new car previews.

<http://www.kbb.com/>

Car Fax: Vehicle History Reports

Find out the history of a car by entering its VIN-Vehicle Identification Number.

<http://www.carfax.com/>

FirstGov for Consumers

This website provides a directory of federal government websites that provide consumer information. Topics include food, product safety, health, home, money, transportation, children, and technology. Also includes "Consumer Sentinel," an "investigative cybertool and complaint database."

URL: <http://www.consumer.gov/>

Consumer World

The most comprehensive directory of consumer products and information on the Web. Over 2000 resources: check an airfare, find an ATM machine, file a consumer complaint with a state agency, read hundreds of consumer booklets, find a low rate credit card or mortgage, etc. Created by Edgar Dworsky, noted consumer advocate.

URL: <http://www.consumerworld.org/>

National Foundation for Consumer Credit

NFCC is an association of non-profit organizations that provide education and counseling in credit and debt management. This site provides basic consumer information about credit reports, debt collection practices, and bankruptcy. Consumers are encouraged to contact their local NFCC office via the Local Office Locator directory.

URL: <http://www.nfcc.org/>

FirstGov for Consumers: Health

This large collection of links to federal health resources includes information on aging, choosing quality health care and health insurance, diseases, drugs, health risks, prevention, medical procedures, nutrition, product recalls, referral services, smoking and tobacco, travel health, women's health, and more. From the Federal Trade Commission (FTC).

URL: <http://www.usa.gov/citizen/topics/health.shtm>

National Consumer Law Center (NCLC)

This organization provides information on the legal problems faced by consumers, including surviving debt, credit, mortgages, foreclosure, utility payments, scams, and more.

URL: <http://www.consumerlaw.org/>

New York State Do Not Call Registry

Register a phone number or file a complaint to stop unwanted telemarketers.

http://www.consumer.state.ny.us/dnc_index.htm

National Fraud Information Center

The National Fraud Information Center, a project of National Consumers League, is working to combat the growing menace of fraud. The Center provides information, referral services, and assistance in filing complaints.

<http://www.fraud.org/>

Be a Savvy Consumer: A Guide to Clifton Park-Halfmoon Public Library's Resources -

Car buying, finding doctors,
personal investing and everything in-between



475 Moe Road
Clifton Park, NY 12065
518-371-8622
www.cphlibrary.org



Consumer Reference Books

The Consumer Reference area can be found in the first book stack of the reference section.
Look for the "Consumer Information" sign.

Consumer Reports Buying Guides
R 629.2 Con

Consumer Action Handbook
R 381.3

A Shopper's Guide to Long Term Care Insurance

Affordable Financing for Long Term Care Consumer Booklet

Consumer Guide Car and Truck Test Monthly
R 629.2 Con

April Edition Consumer Reports Cars
**ask a librarian*

Edmund's Used Cars and Trucks
R 629.2 Con

Edmund's New Cars and Trucks
R 629.2 Con

Fuel Economy Guide

NADA Guides-

National Automobile Dealers Association

- Used Car
- Marine Appraisal
- Classic, Collectible and Special Interest Car Appraisal
- Recreational Vehicles
- Manufactured Housing



Consumer's Guide to Medicare Supplement Insurance
Consumer's Guide to Term Life Insurance
Consumer's Guide to Variable Annuities
Consumer's Guide to Automobile Insurance
Consumer's Guide to Elder Care Choices
Consumer's Guide to Homeowner's Insurance
Consumer's Guide to Long Term Care Insurance
Consumer's Guide to Medicare Prescription Drug Coverage

Other Reference Books

Consumer Report Guide to Baby Products
PC 649.122 Jon

America's Top Doctors
R 610.6952 Ame

The Consumer's Medical Desk Reference
R 362.1

Consumer Magazines:

Consumer Reports

Consumer Reports provides ratings, buying guides, product reviews and consumer information from the experts at Consumer Reports magazine.

*Consumer Reports can be accessed three ways in the library: in the magazine section, at the *Ask a Librarian* Desk, and through the online database available on [ProQuest Platinum](#).

Smart Money

Smart Money Magazine presents strategies for investing, spending and saving. Smart Money reports on a wide range of financial topics - everything from retirement planning to finding cheaper home insurance to getting a deal on a car to saving for a child's education.

Magazines available online

Full Text Articles from the following magazines and journals are available through the database [ProQuest Platinum](#). Patrons may use this within the library or may access the database with their library card from home through our library homepage at www.cphlibrary.org

Consumer Reports

Full Text: 1996-2008

Description: Presents articles on health, public safety, marketplace economics and the judicial & regulatory actions that affect consumers.

Nutrition Health Review: The Consumer's Medical Journal

Full Text: 1998-present

Description: A medical journal for consumers, medical news from around the world, articles of note from professional journals, questions and answers and book reviews.

FDA Consumer

Full Text: 1988-2007

Description: Presents articles dealing with consumer interests and education. Published by the Food and Drug Administration.

Consumer Reports Buying Guide

Full Text: 1996-present

Description: A product-test and consumer advisory publication. Publishes results of tests on products ranging from major purchases such as automobiles & appliances to everyday items such as food & cleaning products.

Consumer Reports on Health

Full Text: 2005-2009

Description: Information for consumers on health and health issues aimed at enhancing the quality of life. Not intended as a substitute for professional or medical advice.

TWICE: This Week in Consumer Electronics

Full Text: 1996-present

Description: The business-trade newspaper for consumer electronics, computers, software, video, telephones, blank media & major appliances.

HealthFacts

Full Text: 1997-present

Description: Aimed at the medical consumer. Articles on drugs available to mitigate specific conditions, information on drug advertising and alternative health choices.